Safety Attitudes: Frontline Perspectives from this Patient Care Area

I work in the (clinical area or patient care area where you typically spend your time): _____ **This is in the Department of:** _____ **Please complete this survey with respect to your experiences in this clinical area.**

- **Use number 2 pencil only.**
- **Erase cleanly any mark you wish to change.**

Correct Mark ● **Incorrect Marks** ✓ ✗ ◒ ◔

Please answer the following items with respect to your specific unit or clinical area. Choose your responses using the scale below:

A	B	C	D	E	X
Disagree Strongly	Disagree Slightly	Neutral	Agree Slightly	Agree Strongly	Not Applicable

Not Applicable
Agree Strongly
Agree Slightly
Neutral
Disagree Slightly
Disagree Strongly

	A	B	C	D	E	X
1. Nurse input is well received in this clinical area.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
2. In this clinical area, it is difficult to speak up if I perceive a problem with patient care.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
3. Disagreements in this clinical area are resolved appropriately (i.e., not *who* is right, but *what* is best for the patient).	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
4. I have the support I need from other personnel to care for patients.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
5. It is easy for personnel here to ask questions when there is something that they do not understand.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
6. The physicians and nurses here work together as a well-coordinated team.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
7. I would feel safe being treated here as a patient.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
8. Medical errors are handled appropriately in this clinical area.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
9. I know the proper channels to direct questions regarding patient safety in this clinical area.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
10. I receive appropriate feedback about my performance.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
11. In this clinical area, it is difficult to discuss errors.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
12. I am encouraged by my colleagues to report any patient safety concerns I may have.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
13. The culture in this clinical area makes it easy to learn from the errors of others.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
14. My suggestions about safety would be acted upon if I expressed them to management.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
15. I like my job.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
16. Working here is like being part of a large family.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
17. This is a good place to work.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
18. I am proud to work in this clinical area.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
19. Morale in this clinical area is high.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
20. When my workload becomes excessive, my performance is impaired.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
21. I am less effective at work when fatigued.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
22. I am more likely to make errors in tense or hostile situations.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
23. Fatigue impairs my performance during emergency situations (e.g. emergency resuscitation, seizure).	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
24. Management supports my daily efforts: Unit Mgt Ⓐ Ⓑ Ⓒ Ⓓ Ⓔ Ⓧ Hosp Mgt	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
25. Management doesn't knowingly compromise pt safety: Unit Mgt Ⓐ Ⓑ Ⓒ Ⓓ Ⓔ Ⓧ Hosp Mgt	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
26. Management is doing a good job: Unit Mgt Ⓐ Ⓑ Ⓒ Ⓓ Ⓔ Ⓧ Hosp Mgt	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
27. Problem personnel are dealt with constructively by our: Unit Mgt Ⓐ Ⓑ Ⓒ Ⓓ Ⓔ Ⓧ Hosp Mgt	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
28. I get adequate, timely info about events that might affect my work, from: Unit Mgt Ⓐ Ⓑ Ⓒ Ⓓ Ⓔ Ⓧ Hosp Mgt	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
29. The levels of staffing in this clinical area are sufficient to handle the number of patients.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
30. This hospital does a good job of training new personnel.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
31. All the necessary information for diagnostic and therapeutic decisions is routinely available to me.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
32. Trainees in my discipline are adequately supervised.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
33. I experience good collaboration with nurses in this clinical area.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
34. I experience good collaboration with staff physicians in this clinical area.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
35. I experience good collaboration with pharmacists in this clinical area.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ
36. Communication breakdowns that lead to delays in delivery of care are common.	Ⓐ	Ⓑ	Ⓒ	Ⓓ	Ⓔ	Ⓧ

BACKGROUND INFORMATION

Have you completed this survey before? ◯ Yes ◯ No ◯ Don't Know **Today's Date (month/year):**_____

Position: (mark only one)

- ◯ Attending/Staff Physician
- ◯ Fellow Physician
- ◯ Resident Physician
- ◯ Physician Assistant/Nurse Practitioner
- ◯ Nurse Manager/Charge Nurse
- ◯ Registered Nurse
- ◯ Pharmacist
- ◯ Therapist (RT, PT, OT, Speech)
- ◯ Clinical Social Worker
- ◯ Dietician/Nutritionist
- ◯ Clinical Support (CMA, EMT, Nurses Aide, etc.)
- ◯ Technologist/Technician (e.g., Surg., Lab, Rad.)
- ◯ Admin Support (Clerk/Secretary/Receptionist)
- ◯ Environmental Support (Housekeeper)
- ◯ Other Manager (e.g., Clinic Manager)
- ◯ Other:_____

Mark your gender: ◯ Male ◯ Female **Primarily** ◯ Adult ◯ Peds ◯ Both

Years in specialty: ◯ Less than 6 months ◯ 6 to 11 mo. ◯ 1 to 2 yrs ◯ 3 to 4 yrs ◯ 5 to 10 yrs ◯ 11 to 20 yrs ◯ 21 or more

Thank you for completing the survey - your time and participation are greatly appreciated.

PLEASE DO NOT WRITE IN THIS AREA

Copyright © 2004 by The University of Texas at Austin

Mark Reflex® forms by Pearson NCS MW263511-1 321 HC99 Printed in U.S.A.